

Coronavirus Support & Advice

Discretionary Assistance Fund:

Telephone lines are often busy and telephone applications take up to 20 minutes to complete during normal times and are open between 9.30am and 4.00pm Monday to Friday on 0800 8595924 (free from a landline) or 033 0101 5000 (local rate).

But easy to apply online:

<https://gov.wales/discretionary-assistance-fund-daf/how-apply>

Gas/Electric:

Please note that anyone who's on lockdown or self-isolating & uses **card & key meters**, all energy suppliers are giving 3 weeks emergency credit.

All other suppliers are providing help so contact supplier ie:

Swalec: £100 electric & £50 gas

Swalec: 03450717806