



Conwy Educational Psychology Service Advice Line

The Educational Psychology Service (EPS) in Conwy want to support families during these challenging and unprecedented times. We will be available to provide advice to help parents in their response to supporting the learning and wellbeing needs of their children while they are at home. We recognise that the current school closures will be challenging and the concerns about the Coronavirus (COVID-19) may increase the anxiety and stress of children and families.

We have set up an EPS Advice Line to offer support and guidance to parents. To access support we ask that parents contact us via email at conwynadvice5@Hwbcymru.net with the following information;

- Telephone contact number you are happy for us to contact you on
- A brief overview of the advice required

Issues we are able to help with include;

- Supporting children with additional learning needs during school closures
- Supporting children's mental health and wellbeing due to school closures

We may also signpost parents to other relevant services as appropriate

